



IHA Advance addresses *unmet needs* and *care gaps* with short-term care coordination

IHA Advance presents an opportunity to address gaps and needs identified during an In-Home Assessment (IHA), leading to improved care coordination, reduced avoidable medical expenses, stronger quality performance and better overall health outcomes.

Comprehensive support for *improved outcomes*



Targeted Interventions

Address sub-acute needs identified during IHA through short-term interventions.



Quality Gap Closure

Drive quality and HEDIS performance by addressing clinical and social needs at IHA touchpoint.



SDoH Barriers

Identify social barriers to accessing care and connect members to community support.



Risk Identification & Mitigation

Prevent avoidable ED admissions through condition identification and care coordination.



Behavioral Health Screening & Scheduling

Identify behavioral health needs early and connect members to the right level of care.



Medication Support

Ensure safe medication use and adherence through reconciliation and adherence coaching.



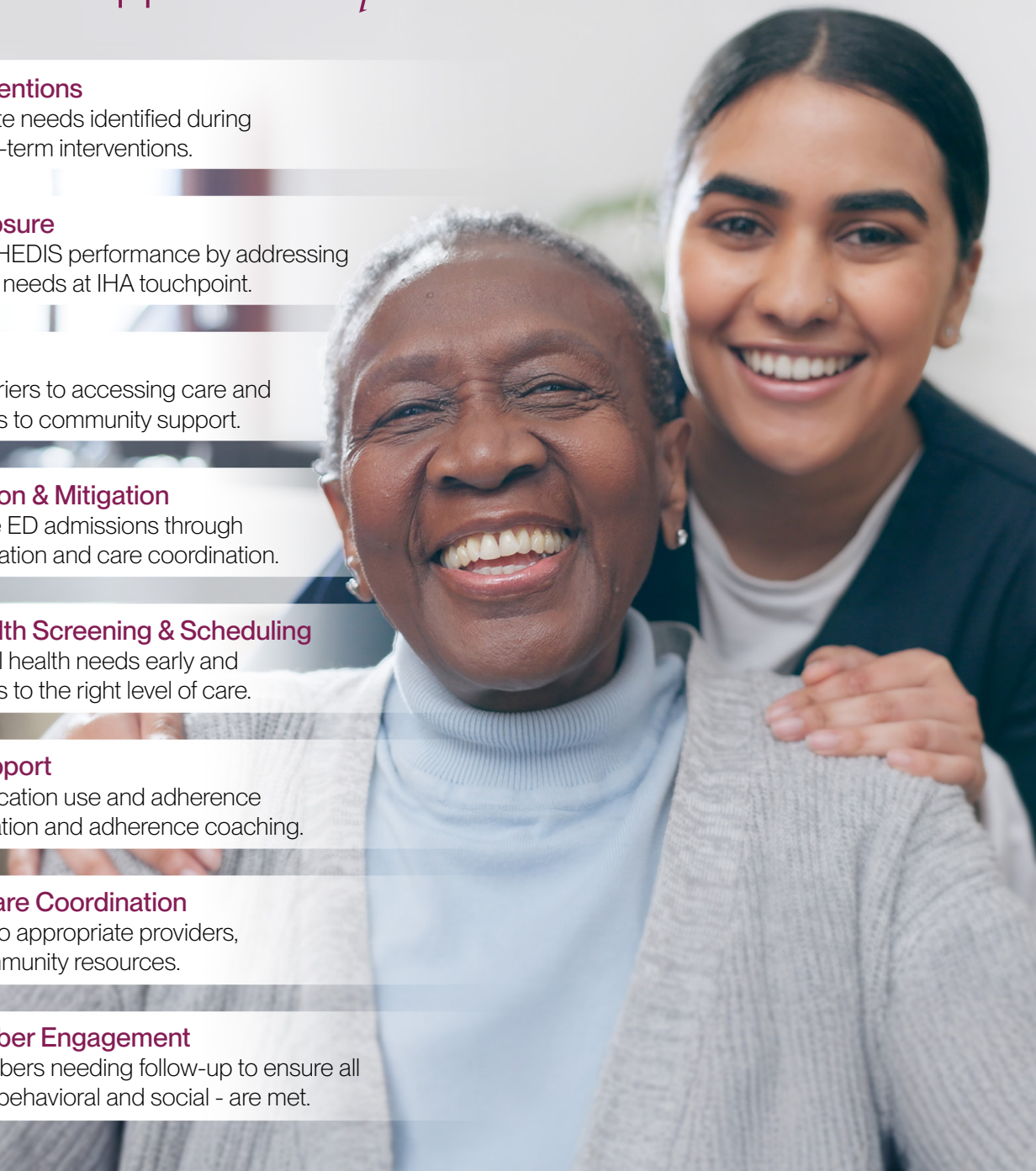
Navigation & Care Coordination

Guide members to appropriate providers, services and community resources.



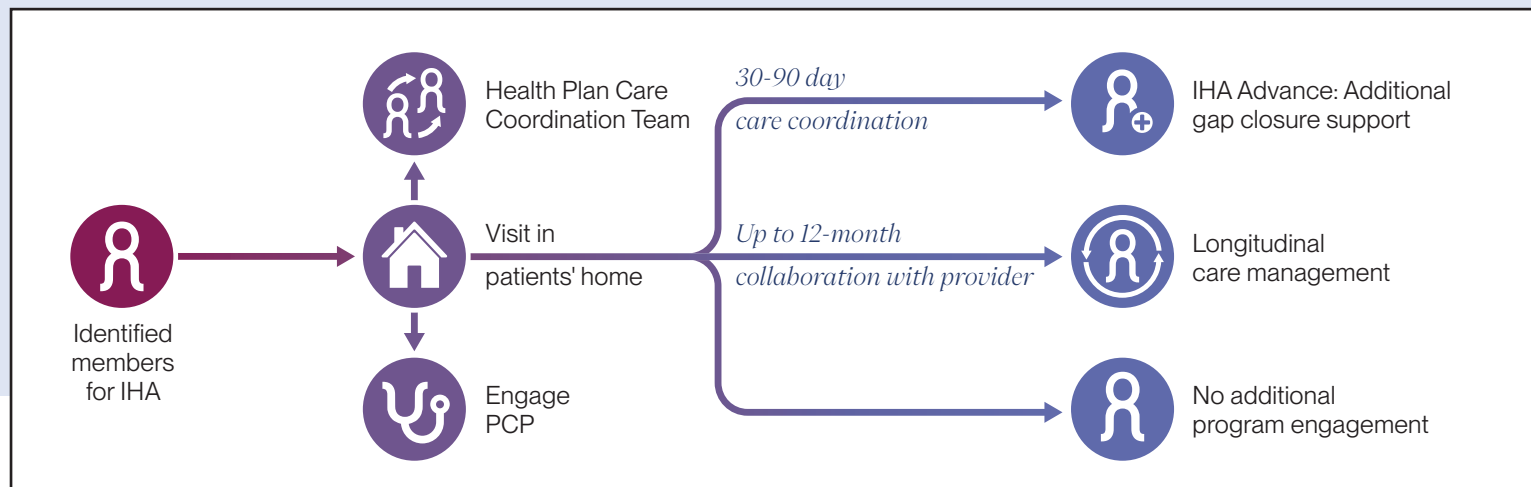
Proactive Member Engagement

Outreach to members needing follow-up to ensure all needs - physical, behavioral and social - are met.



Leveraging IHA Advance as a *high-value engagement opportunity*

Up to 65% of members had an issue escalated back to health plans that could have been addressed.



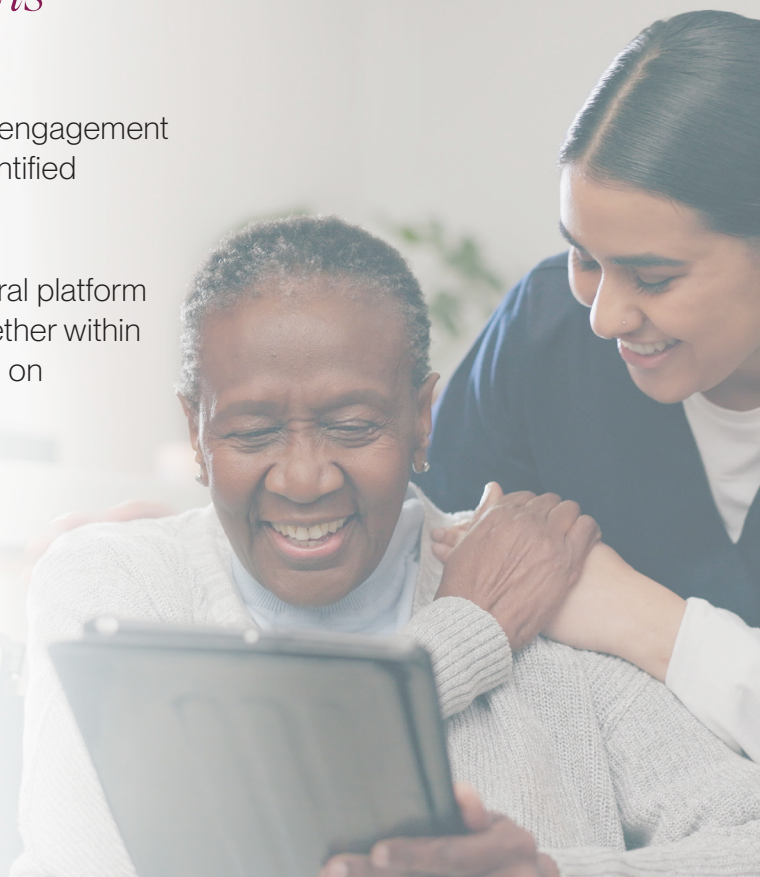
Flexible and collaborative solutions for behavioral health care

Lucet combines clinical expertise, smart matching, member engagement and flexible partnership options to ensure members with identified behavioral health needs are guided to the right care.

 **Smart Provider Matching:** Lucet's screening and referral platform generates a curated list of in-network providers — whether within the Lucet network or your preferred network — based on each member's clinical needs.

 **Flexible Vendor Collaboration:** Lucet works with preferred provider vendors to extend access to specialized behavioral health services.

 **Direct Care Delivery:** When higher acuity needs are identified, members are routed to a clinician for real-time support and intervention.



About Lucet

Lucet is transforming health care by combining advanced technology with compassionate, whole health care. We deliver integrated behavioral health and medical services making care more connected, accessible and personalized than ever before.

Powered by next-generation platforms and real-time data, our model ensures seamless coordination between people, providers and support teams. From in-home visits to behavioral health care navigation, we tailor every experience to meet every individual's unique health journey.

To learn more, visit LucetHealth.com